

Customer Information Form

(SPRABZ9A - NOVEMBER 2015)



IMPORTANT NOTES

In order for Texas Instruments (TI) to provide verification and analysis services, all information as specified in this "Customer Information Form" (CIF) is required. Incomplete, unclear and/or inaccurate information may result in the delay of analysis as well as the limited depth of the analysis. Customers who do not purchase directly from TI, must first involve their distributor to resolve issues and return TI parts) via the distribution channel in order to comply with the distributor business & return process.

TI will not provide verification and analysis services for parts purchased through unauthorized sources (brokers, independent distributors, or 3rd party test houses) due to the uncertainties concerning product custody and the supply chain through which such parts may have been obtained. Furthermore, TI will not provide warranty coverage for any device purchased through unauthorized sources. TI is strengthening our customer return policies to help ensure our authorized supply chain is free of counterfeit and untrustworthy material. TI is committed to keeping TI products out of unauthorized channels, as well as identifying and stopping counterfeiting of TI products. We appreciate your support in helping us maintain a secure supply chain by providing all of the requested information.

Email an electronic copy of this "Customer Information Form" (CIF) to your distributor and your Texas Instruments contact. Please print a hard copy and include with the sample return shipment. The most current of the "Guidelines for adequate Customer Return Handling" apply.

Ship to Address:
 This is the dedicated shipping address of the TI site doing initial verification / analysis.

Customer Reference/Tracking #:	
Sales Order Number (SO#)	
Delivery Document Number (DN#)	
Purchase Order Number (PO#)	BCV 3900037353

Company Name:	Biamp Systems
Contact Person:	Greg Luker
Address:	10575 SW Cascade Ave Tigard, OR 97223
Phone:	503-718-9226
E-Mail:	gluker@biamp.com

Customer Contact:
 Please fill in your contact information in case additional information is required for TI verification and/or to share the TI reports.

TI Sales Contact Name:	
TI Sales Contact E-Mail Address:	
Parts were bought from a TI authorized distributor.	<input checked="" type="checkbox"/>
Distributor Name:	Arrow
Distributor Site / Location:	
Distributor Contact E-Mail Address:	
Distributor RMA# / SCAR#:	

Sales Channel:
 First involve the distributor as your business partner to align with the distributor return process.

Board Manufacturer:	<input checked="" type="checkbox"/> No board manufacturer (EMSI) is used. <input type="checkbox"/> Yes, a Board Manufacturer (EMSI) is used.
Board Manufacturer Name:	
Board Manufacturer Site / Location:	
Board Manufacturer E-Mail Address:	

Board Manufacturer:
 In the case of a 3rd party manufacturing the boards.

Customer Priority: How urgent is this analysis?	<input checked="" type="checkbox"/> Standard: Manufacturing is inconvenienced Increase in field fallout Minor issue with product	<input type="checkbox"/> Major: Field fallout level of concern Major impact on throughput Production Stop	<input checked="" type="checkbox"/> Critical: Prevents product shipment Unacceptable field reliability Severely impacts product
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