# **TUSB3x10 EEPROM Burner**

## **User's Guide**



Revision 1.1 Updated June, 2014

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TUSB3x10 EEPROM Burner User's Guide

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## 1. Introduction

The TUSB3x10 EEPROM Burner is a Windows based application allowing the external I2C EEPROM on TUSB3x10 based boards to be programmed via USB.

#### 1.1. Definitions

The following is required in order to use the EEPROM Burner software:

- GUI Graphical User Interface
- HID Human Interface Device
- VID Vendor ID
- PID Product ID
- EVM Evaluation Module / board
- PC Personal Computer
- USB Universal Serial Bus
- VCP Virtual COM Port

#### 1.2. Required Equipment

The following is required in order to use the EEPROM Burner software.

- TUSB3x10 EVM board.
- USB cable (Type A connector to Type B connector).
- PC running Windows XP<sup>™</sup> or above (32-bits or 64-bits OS).



### 2. Installing the EEPROM Burner Software

The TUSB3x10 EEPROM Burner requires the installation of a device driver that is linked to the default VID and PID specified by the device's Boot-Code. The same VID and PID is also being used by other TUSB3x10 device drivers such as the TUSB3410 (USB to serial) VCP driver. To avoid software conflicts, please install this application on a system where other TUSB3x10 drivers haven't been installed before, and avoid installing other device drivers using the same VID and PID afterwards.

#### 2.1. Running the Setup Program

Extract the setup program on a directory of your choice. Run the "setup.exe" file and let the wizard guide you through the installation process.

The EEPROM Burner GUI requires Microsoft's .NET Framework 3.5; the installer will guide you through this pre-requisite installation in case such .NET framework version is not present on your system. Ensure that you have a proper internet connection since the framework will be downloaded directly from Microsoft's website.

😙 TUSB3x10 EEPROM Burner 0.9.0.0 Set	up	
Installing Please wait while TUSB3x10 EEPROM Burr	ner is being installed.	- U
Downloading dotnetfx35.exe		
1120kB (0%) of 237054kB		s remaining) Cancel
Texas Instruments Inc	< <u>B</u> ack	Next > Cancel

Figure 2.1 – NET Framework 3.5 Installation

After the .NET framework validation has finished, the installer will copy the necessary files to your local disk and will execute a driver co-installer, which will install the "Aploader" driver in your system. Depending on your system settings, you may get a warning message or security window during the driver installation process. When prompted, accept the driver installation.



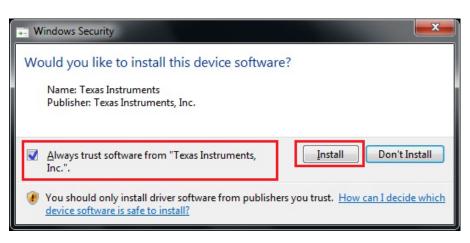


Figure 2.2 – Security window for Vista/Win7/Win8

After all the necessary files have been copied into your system, the installer will prompt you to restart the system in order to properly update the file dependencies.

It is highly recommended to choose "*Reboot Now*" and click "Finish" when the wizard indicates that the EEPROM Burner software installation has been completed.



Figure 2.3 – Software Installation completed



#### 2.2. Connecting the TUSB3x10 based hardware

You can now connect your TUSB3x10 EVM board to any USB port available on your PC.

Upon connection, the "Aploader" driver that was installed along with the application will send a special firmware to the device, turning it into a HID compliant device with a new VID and PID.

🛃 Device Manager	
File Action View Help	
<ul> <li>Blackswatreload</li> <li>Computer</li> <li>Disk drives</li> <li>Floppy disk drives</li> <li>Floppy disk drives</li> <li>Floppy drive controllers</li> <li>HUT-compliant consumer control device</li> <li>HID-compliant device</li> <li>HID-compliant device</li> <li>HID-compliant device</li> <li>USB Input Device</li> <li>USB Input Device</li> <li>USB Input Device</li> <li>USB Input Device</li> <li>Wice and other pointing devices</li> <li>Monitors</li> <li>Network adapters</li> <li>System devices</li> <li>Universal Serial Bus controllers</li> <li>Vise Strain Bus controllers</li> <li>Vise and ther pointing devices</li> <li>Monitors</li> <li>System devices</li> <li>Universal Serial Bus controllers</li> </ul>	USB Input Device Properties Ceneral Driver Details USB Input Device Property Hardware Ids Value USB\VID_04518PID_AAEC&REV_0100 USB\VID_04518PID_AAEC OK Cancel

Figure 2.4 – HID Compliant device instance



### TUSB3x10 EEPROM Burner User's Guide

## Using the EEPROM Burner software

#### 3.1. Opening the EEPROM Burner software

After verifying that the HID compliant device instance is present on Device Manager, you can access the EEPROM Burner utility by clicking on the "TUSB3x10 EEPROM Burner" shortcut added on your desktop or by going to "Start  $\rightarrow$  Texas Instruments Inc  $\rightarrow$  TUSB3x10 EEPROM Burner  $\rightarrow$  TUSB3x10 EEPROM Burner".

Maintenance Startup	Computer
Texas Instruments Inc TUSB3x10 EEPROM Burner TUSB3x10 EEPROM Burner	Control Panel Devices and Printers Default Programs Help and Support
4 Back	
Search programs and files	Shut down

Figure 3.1 – EEPROM Burner software locations

Note: Administrator rights are required to execute this application.



After executing the TUSB3x10 EEPROM Burner application, the following user interface will show up:

🄥 TUSB3x10 EEPRON	M Burner	
Computer Computer TUSB3410 TUSB34 TUSB34 Computer TUSB3410	EEPROM Size:      Descripto      EEPROM Bumer Devices      H10 EEPROM Bumer Instance (1.00)      /TUSB3210 EEPROM Bumer Devices      1136/TUSB3210 EEPROM Bumer Instance (1.00)	rs Only   🔞 🗸
Firmware Image I File Path: Descriptors Info VID / PID VID 0x 0451		Browse
Manufacturer : Product : Serial # : Not Serialized	Texas Instruments Inc. TUSB3x10 USB Controller C5EBEECD201311112107284767E357B19	

Figure 3.2 EEPROM Burner GUI

In case you want to check for the GUI version you are using, click on "Help" drop down menu ( () and choose "About" in order to display the application information:



Figure 3.3 EEPROM Burner software version



#### 3.2. EEPROM Burner GUI options.

The "Options" menu enables the user to change different aspects of the EEPROM Burner GUI configuration.

In order to access the options menu items, simply click on the "Options" button ( 🚾 🍎

·	•   🐖   🔀 💰   📑 •   EEPROM Size:	-	Descriptors Or	nly   (
	Get Descriptors From File			
~	Serial Number Auto-Gen			
	Set I2C Bus Speed to :	•	100 KHz	
	Show the "Program Full Binary Image" button		400 KHz	
	Loop Programming	•		

Figure 3.4 Selecting options on the EEPROM Burner GUI

The following configuration aspects can be changed from the "Options" menu:

a) Get Descriptors from File: By setting this option, the user can get a collection of descriptor's settings from a descriptors file (\*.desc) previously generated with the "Advance Descriptors Editor". (Refer to section 3.3 for additional details).

*Note:* By un-checking this option the application will use default descriptor's settings.

b) **Serial Number Auto-Gen**: By setting this option, the EEPROM Burner GUI will automatically generate a unique serial number for every programmed device.

The auto-generated serial number is made of:

- 1- Random Number (8 chars).
- 2- Date and Time (Year 4 chars, Month 2 chars, Day 2 chars, Hour 2 chars, Minutes 2 chars, Seconds 2 chars, Milliseconds 3 chars).
- 3- Serial Number of the HDD running Windows (8 chars).

Note: Available only for the TUSB3410

- c) Set I2C Bus Speed: Using the available sub-menu items you can select to set the I2C Bus Speed to either 100 or 400 kHz.
- d) Show the "Program Full Binary Image" button: This option will show a new button on the main tool bar to enable the user to program a binary image "As-is". This is, without adding any special formatting and/or USB device descriptors to the selected binary image. This can be useful if you already have a bin file with all the required data (generated using the "Export" function which is later described).
- e) **Loop Programming:** By setting this option, the EEPROM Burner GUI will automatically program all the compatible devices upon connection. The programming process will be looped until manually interrupted by the user.



#### 3.3. Editing USB Descriptors.

USB descriptors provide the host with all the necessary information to describe your USB device, so it's very important that any change to these values is carefully done.

Depending on the device you are using, users will be able to change different USB descriptors:

#### • TUSB3210 / TUSB2136

Being general purpose USB controllers, the TUSB3x10 EEPROM Burner GUI can't define specific descriptors for them. In consequence, all the device descriptors are defined within the specific firmware to be programmed.

Since both the TUSB3210 and TUSB2136 report the same VID/PID information when enumerated by their boot-codes; users will be presented with the option to select the device being used. In the case of the TUSB2136, users will be able to edit some of the parameters on the USB Hub descriptors through the "Advanced Descriptors Editor" and save them for further use.

Descriptors Info	
Select your device	
─ TUSB3210	
TUSB2136	
* Please use the Advanced descriptors editor.	
Figure 3.5 Device selection for TUSB3210 / TUSB2136	

#### • TUSB3410

When using this device, users will be able to change some basic descriptor's information from the TUSB3x10 EEPROM Burner GUI main's form. Within the "Descriptors Info" group-box there is a series of text box controls that will let you enter customized information about your device such as:

- VID Vendor ID. 4 characters long (Assigned by USB-IF)
- **PID** Product ID. 4 characters long (Assigned by the Manufacturer)
- Manufacturer String Descriptor Maximum 30 characters long
- Product String Descriptor Maximum 30 characters long
- Serial Number String Descriptor Must be unique for each device. Maximum 40 characters long.

VID / PID VID 0x 0451	PID 0x 3410
Manufacturer :	Texas Instruments Inc.
Product :	TUSB3x10 USB Controller
Serial # :	65F41BC420130610160008279E27BC362
Not Serialized	

Figure 3.6 Descriptors info group box



When needed, users can also choose to exclude the use of the serial number string descriptor by clicking on the "Not Serialized" check box shown above.

Additional parameters can be changed through the Advanced Descriptor's Editor.

#### 3.3.1 Using the Advanced Descriptor's Editor

Depending on the device being used, the EEPROM Burner GUI also provides the means to edit additional descriptor's information through the "Advanced Descriptor's Editor" tool.

To open the "Advanced Descriptors editor" tool interface, select a device from the list and click on the editor's button ( ) located on the tool bar menu at the top of the EEPROM Burner GUI.

Once the descriptor's editor is open, the user will be able to check the value of each individual descriptor to be used as well as edit some additional descriptor's data.

Through this tool, users can also save their descriptor's configuration to a descriptors (\*.desc) file for future use. That file can later be loaded from the "Options" menu.

To save your current descriptors to a file, simply click on the "Save As..." button, select a file name and location from the resulting dialog and click "OK".

	dvanc	ed Descriptors Editor		
r	⊂ Des	criptors Configuration —		
				Save As
		criptor Viewer		
	E	01. Device Descrip idVendor	0451	
		01. Hub Device De idProduct	2136	
		funcPID	2136	
		02. Hub Descriptor		
		HubCharacteristics	81	
		bPwrOn2PwrGood	32	
		bHubContrCurrent	64	

Figure 3.7 "Advanced Descriptor's Editor" for the TUSB2136.



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scriptors Configuration — Device is self-power Remote Wakeup Ca		Save As	
scriptor Viewer			
01. Device Descri	ptor		*
bLength	12	[	
bDescriptorType	01		
bcdUSB	0110		Ξ
bDeviceClass	FF		
bDeviceSubClass	00		
bDeviceProtocol	00		
bMaxPktSize	08		
idVendor	0451		
idProduct	3410		
bcdDevice	0101		
iManufacturer	01		
iProduct	02		
iSerialNumber	03		
<b>bNumConfigurations</b>	01		+

Figure 3.8 "Advanced Descriptor's Editor" for the TUSB3410.

#### 3.4. Selecting a compatible device

The EEPROM Burner GUI will automatically identify and list all the compatible devices already connected on your system. Through this list, you can choose among all the TUSB3x10 based devices detected.

Depending on the device you select, the toolbar buttons will be enabled so you can perform any of the available tasks.

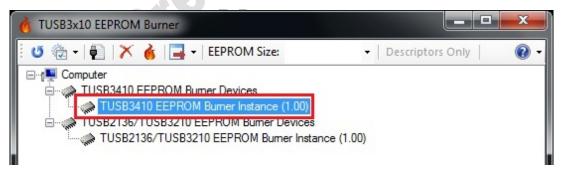


Figure 3.9 List for selecting a compatible TUSB3x10 device

#### 3.5. Selecting Firmware binary file

In the middle of the EEPROM Burner GUI, there's a group-box identified as "Firmware Image Binary" and it has a browse button that will let you choose the \*.i51 or \*.bin file to be burned into the external EEPROM. Click on this "Browse" button and select the appropriate FW file located in your system. Click on "Open" afterwards.



Open				x
🔁 🍚 🗢 🚺 🕨 TUS	6B3410 Firmware	<b>▼</b> 49	Search TUSB3410 Firmware	\$
Organize 🔻 Nev	v folder		i 🕶 🗖	?
쑦 Favorites	^ Name		Date modified Ty	pe
🧮 Desktop	umpe3410.i51		3/5/2009 1:58 PM I51	File
<ul> <li>Recent Places</li> <li>Recorded TV</li> <li>SkyDrive</li> <li>Photo Stream</li> </ul>				
🥽 Libraries				
Documents				
🁌 Music				
Pictures				
	File <u>n</u> ame: umpe3410.i51	•	Binary Images (*.i51;*.bin)           Open         Cancel	•

Figure 3.10 Selecting a FW file.

**Note:** In some cases, users may want to burn only their customized USB descriptors into the EEPROM and will have the device driver to load the required firmware. Users willing to use such configuration can use the "Descriptors Only" button located on the main toolbar. When using that option, the "Firmware Image Binary" group box will be disabled, so users won't have to specify a firmware file.

6 TUSB3x10 EEPROM Burner	_	
U       Image: Computer         Image: Computer       Image: Computer         Ima	Descriptors Only	<b>@</b> -
Firmware Image Binary File Path: C:\Users\BlackSwatRld\Desktop\TUSB3x	10_EPPROM_Bt	Browse

Figure 3.11 Descriptors Only button

#### 3.6. Selecting the target EEPROM size

To validate that the data to be burned will fit into the external EEPROM, users will have to select the capacity of the EEPROM model being used. To do that, please use the drop-down menu located on the main tool bar.



🔥 TUSB3x10 EEPROM Burner		
🕴 👅 😓 🗸 👰   🗡 🔥   📑 🗸   EEPROM Size:	-	Descriptors Only 🛛 🕡 🗸
Computer TUSB3410 EEPROM Burner Devices TUSB3410 EEPROM Burner Instance TUSB2136/TUSB3210 EEPROM Burner I TUSB2136/TUSB3210 EEPROM Burner	1 Kb 2 Kb 4 Kb 6 Kb 8 Kb 32 Kb 64 Kb 128 Kb 256 Kb 512 Kb & Up	

Figure 3.12 EEPROM size drop-down menu

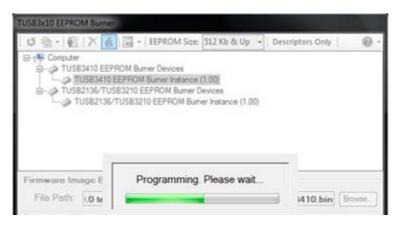
#### 3.7. Burning the external EEPROM

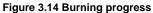
After all the required options have been selected, you can now click on the "Program" ( 🥌 ) button.



#### Figure 3.13 Burning the external EEPROM.

During the programming process, all of the controls on the main window will be disabled and a new window will pop-up showing the current progress.







When the EEPROM programming process is completed, a message box will show-up indicating if any errors were found. Click on "OK" to continue



Figure 3.15 EEPROM programming succeeded

#### 3.7.1 Loop programming

The TUSB3x10 EEPROM Burner GUI provides an option to loop the programming process for those cases when it is required to program multiple devices with the same firmware file and/or descriptor settings. To enable this feature, simply enable the "Loop Programming" item from the "Options" menu.

**Note**: When this feature is enabled the main tool bar will add the "Stop" button to exit the programming loop when required.

🔥 TUSB3>	10 EEPROM Burner	
U 🗟 •	🛉 🔀 💰 💿 📑 🗸 EEPROM Size: 256 Kb	- Descriptors Only   🔞 -
8-1	Get Descriptors From File	
×	Serial Number Auto-Gen	
	Set I2C Bus Speed to :	
	Show the "Program Full Binary Image" button	
~	Loop Programming	Stop On Failure

Figure 3.16 Loop programming option

Additionally, users can choose to abort the programming cycle when a programming failure occurs. To do that, just enable the "Stop On Failure" menu item beneath the "Loop Programming" option.



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🔥 TUSB3x	10 EEPROM Burner		
ۍ 🗟 ט	📦 🗡 💰 💿 🔜 🗸 EEPROM Size: 256 Kb	,	- Descriptors Only   🔞
8-1	Get Descriptors From File		
·	Serial Number Auto-Gen		
	Set I2C Bus Speed to :		
	Show the "Program Full Binary Image" button		
~	Loop Programming	~	Stop On Failure

Figure 3.17 Stop On Failure

To start the programming cycle, please follow the instructions detailed on sections 3.3 to 3.6 and then click on the "Program" button.

While the programming process is looped, only the "Stop " button will be enabled on the main tool bar and any compatible device will be automatically programmed automatically with the selected settings upon device connection and enumeration.

Users can only exit the programming loop by clicking on the "Stop" (1997) button.

USB3x10 EEPROM Bu	rner
び 翁 - (創 ) ×	👔 😧 🗐 🚽 🗧 EEPROM Size: 256 Kb 🔹 Descriptors Only 🛛 🔞
E-r Computer E- A TUSB3410 A TUSB3	EEPROM Bumer Devices 410 EEPROM Bumer Instance (1.02) 410 EEPROM Bumer Instance (1.02)
Firmware Image File Path: C:W	
VID / PID VID 0x 0451	PID 0x 3410
Manufacturer :	Texas Instruments Inc.
Product :	TUSB3x10 USB Controller
Product : Serial # :	TUSB3x10 USB Controller 8E1490652014061015294588218D79E48

Figure 3.18 Burning in process in loop programming mode



#### 3.8. Erasing the external EEPROM

In case you want to erase the content of the external EEPROM, it is just a matter of clicking on the "Erase" ( $\checkmark$ ) button in order to issue the erase command on your device.

Note: You first need to specify the EEPROM size.

of TUSB3x10 EEPRON	1 Burner
USB3 □ → TUSB2136/	Image: Betree in the second state     Image: Betree in the second state     Image: Betree in the second state       Image: Betree in the second state     Image: Betree in the second state     Image: Betree in the second state       Image: Betree in the second state     Image: Betree in the second state     Image: Betree in the second state       Image: Betree in the second state     Image: Betree in the second state     Image: Betree in the second state       Image: Betree in the second state     Image: Betree in the second state     Image: Betree in the second state       Image: Betree in the second state     Image: Betree in the second state     Image: Betree in the second state       Image: Betree in the second state     Image: Betree in the second state     Image: Betree in the second state       Image: Betree in the second state     Image: Betree in the second state     Image: Betree in the second state       Image: Betree in the second state     Image: Betree in the second state     Image: Betree in the second state       Image: Betree in the second state     Image: Betree in the second state     Image: Betree in the second state       Image: Betree in the second state     Image: Betree in the second state     Image: Betree in the second state       Image: Betree in the second state     Image: Betree in the second state     Image: Betree in the second state       Image: Betree in the second state     Image: Betree in the second state     Image: Betree in the second state       I
Descriptors Info	Binary est\TUSB3410 EEPROM BURNER x86\umpe3410.bin Browse
VID / PID VID 0x 0451	PID 0x 3410
Manufacturer :	Texas Instruments Inc.
Product :	TUSB3x10 USB Controller
Serial # :	8CE3C429201311112124277787E357B19
Done. Passed: 2/Faile	d: 0

Figure 3.16 Erasing the external EEPROM

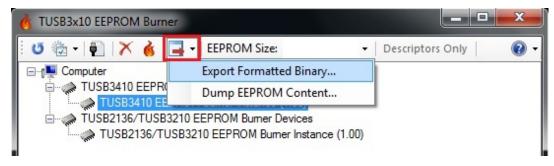
TUSB3x10 EEPROM Burner         Image E         Firmware Image E         File Path:         Browse.         VID 0x         VID 0x         VID 0x         Wds1         PID         VID 0x         Manufacturer:         Texas Instruments Inc.         Product:         TUSB3x10 USB Controller         Serial #:         B3F9BED020130610163850249E27BC362         Image terms         Frasing the EEPROM, please wait		
Firmware Image E   File Path:   Descriptors Info   VID / PID   Manufacturer :   TussBax10 USB Controller   Serial # :   BF9BED020130610163850249E27BC362	TUSB3x10 EEPROM Burner	]
Firmware Image E   File Path:   Descriptors Info   VID / PID   Manufacturer :   TussBax10 USB Controller   Serial # :   BF9BEDD20130610163850249E27BC362	🗄 🖸 🍓 🖌 🗑 🔀 EEPROM Size: 128 Kb 🔹 Descriptors Only 🛛 🔞 🗸	
Firmware Image E       Erasing. Please wait         File Path:       Browse         Descriptors Info       VID / PID         VID / PID       3410         Manufacturer :       Texas Instruments Inc.         Product :       TUSB3x10 USB Controller         Serial # :       BF9BED020130610163850249E27BC362		
Firmware Image E       Erasing. Please wait         File Path:       Browse         Descriptors Info       Browse         VID / PID       VID / PID         VID / VID 0x       0451         Manufacturer :       Texas Instruments Inc.         Product :       TUSB3x10 USB Controller         Serial # :       BF9BED020130610163850249E27BC362		
Firmware Image E       Erasing. Please wait         File Path:       Browse         Descriptors Info       0K         VID / PID       VID / PID         VID 0x       0x         Manufacturer :       Texas Instruments Inc.         Product :       TUSB3x10 USB Controller         Serial # :       B3F9BED020130610163850249E27BC362		
Firmware Image E       Erasing. Please wait         File Path:       Browse         Descriptors Info       W1D / PID         V1D / PID       V1D / PID         V1D / VID 0x       0451         Manufacturer :       Texas Instruments Inc.         Product :       TUSB3x10 USB Controller         Serial # :       BF9BED020130610163850249E27BC362		
Firmware Image E       Erasing. Please wait         File Path:       Browse         Descriptors Info       W1D / PID         V1D / PID       V1D / PID         V1D / VID 0x       0451         Manufacturer :       Texas Instruments Inc.         Product :       TUSB3x10 USB Controller         Serial # :       BF9BED020130610163850249E27BC362		
File Path:   Descriptors Info   VID / PID   VID 0x 0451   PID   VID 0x 0451   PID   Manufacturer :   TuSB3x10 USB Controller   Serial # :   B3F9BED020130610163850249E27BC362		Erase OK!
File Path:   Descriptors Info   VID / PID   VID 0x 0451   PID   VID 0x 0451   PID   Manufacturer :   TuSB3x10 USB Controller   Serial # :   B3F9BED020130610163850249E27BC362		
File Path:   Descriptors Info   VID / PID   VID 0x 0451   PID   VID 0x 0451   PID   Manufacturer :   TuSB3x10 USB Controller   Serial # :   B3F9BED020130610163850249E27BC362	Firmware Image E Erasing, Please wait	
Descriptors Info         OK           VID / PID         VID / PID           VID 0x         0451           PID         0x           Manufacturer :         Texas Instruments Inc.           Product :         TUSB3x10 USB Controller           Serial # :         B3F98ED020130610163850249E27BC362           Not Serialized         Image: Controller		
VID / PID         OK           VID 0x         0451         PID 0x         3410           Manufacturer :         Texas Instruments Inc.         OK           Product :         TUSB3x10 USB Controller         Serial # :         B3F9BED020130610163850249E27BC362           Not Serialized         Not Serialized         OK         OK		
Manufacturer :       Texas Instruments Inc.         Product :       TUSB3x10 USB Controller         Serial # :       B3F9BED020130610163850249E27BC362         Not Serialized		ОК
Product :     TUSB3x10 USB Controller       Serial # :     B3F9BED020130610163850249E27BC362       Not Serialized	VID 0x 0451 PID 0x 3410	
Product :     TUSB3x10 USB Controller       Serial # :     B3F9BED020130610163850249E27BC362       Not Serialized		
Serial # :         B3F9BED020130610163850249E27BC362           Not Serialized		
Not Serialized	Product : TUSB3x10 USB Controller	
	Serial # : B3F9BED020130610163850249E27BC362	
Erasing the EEPROM, please wait Passed: 0/Failed: 0	Not Serialized	
	Erasing the EEPROM, please wait Passed: 0/Failed: 0	

Figure 3.17 Erasing EEPROM process



#### 3.9. Export Options

The TUSB3x10 EEPROM Burner GUI is also helpful whenever a user wants to burn the EEPROM using a method other than the EEPROM Burner GUI as it can export all the required data such as the USB descriptors, checksums and firmware in the appropriate data format.



#### Figure 3.15 Export Options

There are two different export options available:

#### • Export Formatted Binary:

By using this option, users can export their current descriptors and firmware binary selections to a .bin or .hex file properly formatted and ready to be used by an external programmer.

#### Dump EEPROM Content:

By using this option, users can dump the content of the EEPROM on the selected device to a .bin file.



The following section details the most common problems that may show up when using the EEPROM Burner software:

#### 4.1. Re-Installing EEPROM Burner driver instance manually

In case the TUSB3x10 EVM board comes up as an "Unknown device" with a yellow bang icon (see figure below); that means the "Aploader" wasn't properly installed or it was removed by some reason. Please follow the instructions below to perform a manual driver installation:

🚔 Device Manager	
File Action View Help	
File       Action       View       Help         Image: Second Sec	Unknown device Properties           General Driver         Details           Image: Constraint of the second

Figure 4.1 TUSB3x10 "Aploader" driver not properly installed.

Right-click on the "Unknown Device" instance and select the "Update Driver Software..." option (see figure below).



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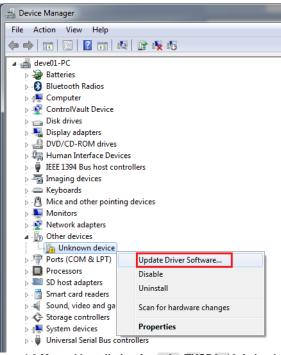


Figure 4.2 Manual Installation for a the TUSB3x10 Aploader driver

The "Update Driver Software" wizard will show up. Select "Browse my computer for driver software".

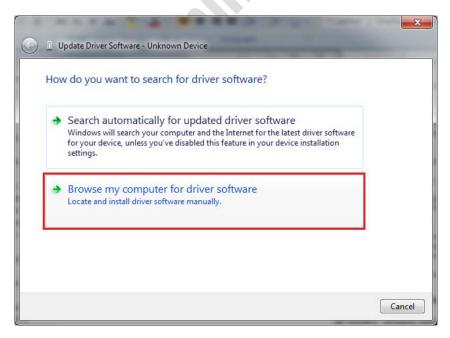


Figure 4.3 Manual installation wizard to avoid windows update online.

Since the EEPROM Burner installer has already copied the proper drivers into the system, you can now browse into the installation folder (By default at: C:\Program Files\Texas Instruments Inc\TUSB3x10 EEPROM Burner\Aploader) and click on "Next" to start searching for the proper drivers for your hardware instance. Wait until the yellow bang disappears and the instance is properly enumerated as shown in section 2.2.



<b>@</b>	Update Driver Software - Unknown Device
	Browse for driver software on your computer
Ι.	Search for driver software in this location:
	n Files\Texas Instruments Inc\TUSB3x10 EEPROM Burner\Aploader 🔻 🛛 🛛 🖉
	☑ Include subfolders
	Let me pick from a list of device drivers on my computer This list will show installed driver software compatible with the device, and all driver software in the same category as the device.
	<u>N</u> ext Cancel

Figure 4.4 Manual installation wizard to perform an automatic search

## 4.2. The programming process succeeded, but my device was not properly enumerated afterwards.

Please make sure you are using the correct firmware for your device.

If you were using the same firmware file along with the old Windows GUI and it was working, you have to consider that the old Windows GUI required the use of a second utility called "Header Generator" which formatted the firmware binary to be properly loaded by your device.

This new version of the tool does not require that extra step, as it automatically formats the firmware binary before burning the data into the external EEPROM.

You must be using the firmware file that is directly coming form the compiler; in case you don't have that binary file any longer, you may want to burn the binary file using the "Program Full Binary Image" button (refer to section **Error! Reference source not found.**), as it has been properly formatted before.



Select the USB Device:	TI TUSB3210 EEPROMBurner	
Select EEPROM Size:	256kbits	
Select EEPROM Image:	D:\2136HubDesFw.bin	Browse
Erase EEPROM	Program EEPROM	

Figure 4.5 Old Windows GUI

