

Nonconformity report

Type of nonconformity:	Incoming goods complaint	Document ID:	IK/2026/004
NIVELCO product family:	NIVOCONT R	Affected manufacturing process:	RKH-502-1M-218-00 - E-card PCB manufacturing
NIVELCO product ID:	3a064acd00052	Delivery note:	639007269
		Invoice no.:	5852935436
		Order no.:	IVPZ/0131
Supplier:	Texas Instruments		
No. of claimed parts:	2500 pcs/reel	Inspected parts / Total amount:	559 / 2500 pcs
Supplier Product ID:	TL064ACDR		

Description of nonconformity

Report created by:	Ákos Bencsura	Date of report:	14.05.2026
Dear Supplier I am writing to inform you about a serious issue we have identified with a recent purchase of TL064ACDR (Texas Instruments) integrated circuits supplied by your company. We procured a total reel of 2,500 pieces (Lot number: 5250835ML5) and have so far used 559 units in our production. These ICs are incorporated into an industrial level measurement device that we have been manufacturing consistently for over 15 years without design changes. During production and testing, we observed that the function performed by this IC does not operate correctly when using the newly delivered components. To isolate the issue, we replaced the ICs with parts from a previous batch (also TL064ACD), and the system immediately returned to normal operation. Following this, we conducted a comparative inspection of the components from the recent delivery and those from earlier procurement. We identified the following discrepancies: - The Texas Instruments logo is missing from the marking of the newly delivered components. - The overall marking quality and style differ significantly from the previously used, verified genuine parts. Based on these findings, we have strong reason to believe that the supplied components may not conform to the expected specifications. For your reference, we are attaching photos of: - previous good IC - actual claimed IC - actual packaging label At this stage, we kindly request the following: - Replacement of the full batch of 2,500 pieces with verified, original TL064ACD components. - We currently have 1,941 unused components remaining on the reel, which we are ready to return immediately upon your request. If required, we can also return the already assembled components after they have been removed and replaced in our products. Given the production impact this issue has caused, we would appreciate your prompt attention and resolution. Please let us know how you wish to proceed. Thank you in advance for your cooperation. Best regards			
This document is valid without signature.			