

Three cases have been found that bq78350 does not respond to i2c commands.  
The circuit has been tested and found that the power is applied normally.  
The marking of the chips which cause problem is obscure as shown below.  
Could you check if these are genuine TI products.

(1) Board with chip that functioning well.



(2) Boards with the problematic chip



If this is a genuine TI product, we would like to know if the circuit has any problems contained.