Thanks!

I tried your suggestion. The application has shown "Found 1 device", but it still can't upgrade the firmware. The firmware update shows the same result as your first picture. My firmware is "AFE4404EVM Firmware Source v1.5 (Rev. A) — SLAC718A.ZIP (5732KB)" downloaded from the official website(https://www.ti.com.cn/tool/cn/AFE4404EVM).

Do you have any useful firmware ?