Please try the trigger option with any of the below-highlighted firmware files.  The below firmware files support triggers in TSW14J57EVM. Kindly download it through the Instrument

Options-> Download Firmware menu in HSDC Pro GUI.

TSW14J57 Firmware files are present at the following installed location,

C:\Program Files (x86)\Texas Instruments\High Speed Data Converter Pro\14J57revE Details\Firmware

