

Thread Tracking Toolkit [Show/Hide](#) [Account Look-Up Tool](#)

Thread ID: 1367024

Account: TEXAS
INSTRUMENTS

Region: BEI

Company: Texas
Instruments

Thread Status (Internal
only)

Closed

Priority

Normal

Assign

j-gundavarapu@ti.cc

Notify

Email addresses/lists
entered above will
receive a one-time email
notifying them of this
thread.

Email addresses entered
above will receive a one-
time email notifying
them of assignment to
this thread **and** will be
automatically email
subscribed to all
subsequent replies.

Responsible Organization

--[ASM] ASM-AUTO

Notes:

[Sahana 05/28/2024] assigning to Jagadish {TOPIC}HERCULES

Submit Click "Submit" button to save any changes above.

TMS570LC4357: How to request supporting document



John11513
139.187.34.34

Expert 5430 points
 Texas Instruments

Part Number: TMS570LC4357

Tool/software:

Hi experts,

My customer is planning to develop a new project with TMS570LC4357. When they try to download some supporting documentation, such as IDE, configuration file, compiler, SAFETI-HERCULES-DIAG-LIB-CSP- SafeTI Hercules, etc, our system said: "Do you require a single- or multi-project license? the single project license cost is \$12,000, and the multi-project license cost is \$25,000." This customer has used the TMS570 family of device for many years, there is no license fee ago. Why our system requires license fee recently? how should they get those documents?

. Thank you!

John

1 month ago

jagadish gundavarapu 2409:40f2:2084:58c6:55bd:8c4c:4e00:d452 1 month ago TI_Mastermind 44910 points ✓

Hi John,

No, we don't require license. Downloading CSP may have this message which is used for LDRA, now we don't provide LDRA.

You can type one at the system will ignore it.

The screenshot shows a web browser window with a TI license request form. The browser's address bar shows a URL starting with '2409:40f2:2084:58c6:55bd:8c4c:4e00:d452'. The form has several fields filled out: First name: jagadish, Last name: gundavarapu, Your email address: j-gundavarapu@ti.com, Your full company/university name: Texas Instruments, Country this file will be used in: India. There are checkboxes for 'Military' (unchecked) and 'Civil' (checked). A text box contains 'IEC 61508'. Another text box contains 'TMS570LC4357'. A highlighted line of text reads: 'Do you require a single- or multi- project license? The single project license cost is \$12,000 and the multi-project license cost is \$25,000.' Below this is an empty text box. The form also includes instructions: 'All fields are Required. Incomplete information will be DENIED.' and 'Please provide your TI sales or Distribution contact name. Please include an email address or phone number.' with another empty text box below it.

—

Thanks & regards,
Jagadish.



John11513 139.187.34.34 26 days ago in reply to jagadish gundavarapu

Thank you!

TI_Expert 5430 points

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