

Product Return: CPR201036833**myTI Account**

Christopher Swab
Tufts University
200 Westboro Road Bldg 20, Room 103B
Telford Lab
North Grafton MA 01536 US
+1 (503) 7104248
christopher.swab@tufts.edu

Contact

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TI orderable part number : DLPNIRNANOEVM
Customer part number :
Customer Requesting : Product replacement
Purchased from : TI Store
Sales contact name :
Was the board containing suspect TI part
manufactured by 3rd party?
Board manufacturer name :
Board manufacturer site/location :
Board manufacturer contact email address :
Order number :
Distributor name :
Distributor site/location :
Distributor contact email address :
Distributor tracking# / SCAR# :
Customer reference/tracking # :
Sales order number (SO#) :

Purchase order number (PO#) :

Delivery document number (DN#) :

End customer name : Christopher Swab

End customer's company name : Tufts University

End customer's email address : christopher.swab@tufts.edu

DLP Information:

Priority of this return : Standard : Minor issue with product

Application : Research

Customer failure location : Production / Assembly

Shipping Location : 1520 - TI DLP RMA Return (China/Taiwan/
Korea/ROA) RMR Receiving team, TEL: + 65
6389 4776

TI RMA# :

Failure Date	TI orderable part no.	DTC/LTC	Failure code	Comments	Comments from TI	Status
01/28/2020	DLPNIRNANOEVN	041516	OT OTHER	Excessive cement on module preventing proper attachment of fiber optic chassis		-

Files:

File 1 : Cement.jpg
Front of device that is suspect

Other details :

Customer TI part level details description :

Please see this thread on the TI forum for a full account of the issue: <https://e2e.ti.com/support/dlp/f/94/t/876333> Thank you, Chris