August 1, 2009

Dear Customer,

Texas Instruments strives to provide the highest quality products for our customers and to remain in compliance with our strict quality standards. This is a notification of a product issue.

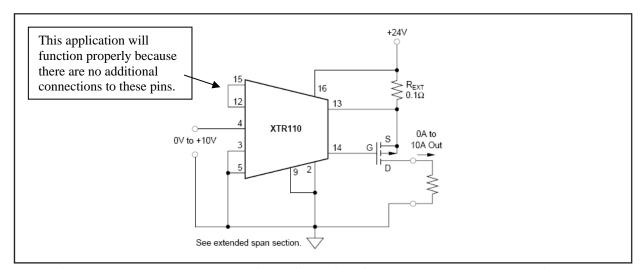
# **MATERIAL AFFECTED:**

XTR110KP XTR110KU XTR110KU/1K XTR110AG XTR110BG

# **DESCRIPTION AND TECHNICAL DETAILS:**

The device may not function properly if the reference voltage pins, pin 15 ( $V_{REF}$  and pin 12 ( $V_{REF}$  sense), are connected to any additional circuitry.

The device +10V voltage reference will function properly under all conditions if the reference voltage pins, pin 15 ( $V_{REF\ FORCE}$ ) and pin 12 ( $V_{REF\ SENSE}$ ), are connected to each other, but not connected to any additional circuitry.



Example of  $V_{REF}$  pin connections that allow the device to operate correctly.

#### **RISK ASSESSMENT:**

The device issue has been in affect since mid 2005 (date code 0526) but was only recently discovered.

If pin 15 ( $V_{REF\ FORCE}$ ) and pin 12 ( $V_{REF\ SENSE}$ ) are connected to external circuitry a percentage of units may fail to start up properly when power is first applied. A



larger percentage of units may fail to start properly at low temperature. If a device starts up properly, it will continue to operate properly while power is applied.

### **CORRECTIVE ACTION:**

All devices currently being shipped from TI perform properly. We are not able to provide date codes of fully compliant material.

## **DISPOSITION OF CUSTOMER INVENTORY:**

If you wish to return material, TI will rescreen or replace any devices found to be defective. Please contact your distributor or TI field sales representative for instructions to obtain an RMR.

Texas Instruments appreciates your business and apologizes for any inconvenience this may cause. We stand ready to work with you to minimize any problems this issue might cause. Feel free to contact us at the numbers listed below, or your field sales representative, if you need more information.

Thank you for your co-operation, Fred Nakovic Texas Instruments – Tucson AZ Customer Quality Engineering

Tel: 520-750-2046 Fax: 520-750-2695 mailto:f-nakovic@ti.com

TI Quality Homepage: <a href="http://focus.ti.com/quality/docs/qualityhome.tsp">http://focus.ti.com/quality/docs/qualityhome.tsp</a>



# How to identify the material?

1.) By Ship Track Code (STC)

The easiest and fastest way to identify the material is to compare the affected Ship Track Codes (STC) in the xls-file (column labeled as "STC") with the Ship Track Codes (STC) of the material you have in stock.

This is the Ship Track Code (STC) – the unique tracking number for each shipping container!





(1P) \$N74L\$07N\$R shipping (Q) 2000 (D) 0336 (31T)LOT: 3959047MLA (4W) TKY(1T) 7523483\$12

(2P) REV: (V) 0033317 (20L) CSO: SHE (21L) CCO:USA (22L) ASO: MLA (23L) ACO: MYS

Left side of Label		Center of Label		Right side of Label	
MS LVL	Moisture Sensitivity Level (If highest temp is not Level 1, then 2 MSLs may be listed)	Pb-Free Symbol	Pb with a slash is Pb-free.  • An E2, E3,	(1P) (Q)	TI Orderable Part Number  Quantity of units in reel, box,
2DC	If 2 Date Codes are contained, the newest is listed here		E4, En is Lead (Pb) free, RoHS and JIG-101	(D)	tube, bag, etc.  Datecode (YYWW = Year/Week, oldest will be
20	If 2 Date Codes are contained, the quantity is listed here		compliant • A G2, G3,	(24T)	listed here if more than one
SEAL DT:	Seal date of the units		G4, Gn is Lead (Pb) free, RoHS,	(31T)	QA Lot Number with Assembly Site Code
FLR LIFE	Floor life of the units once seal is broken		JIG-101 compliant & does not	(4W)	Only 3 possible values ate TKY=full turnkey processing, NTY=Non-Turnkey (orange
TMP	Maximum process temperature		contain Antimony or		attn: label to accompany material to support customer
ОРТ	Usually empty but this would be LBE/Make defined Optional Text.	2D Bar Code Label	Bromines  If any other  visual data on		waiver. SWR=Special Work Request (Engineering Material).
ITEM:	Usually empty but in some cases may be populated with a		label leads to some level of	(1T)	Ship Track Code (STC)
	Die Name or 2 character Year- Month codes to far right which must match 1 <sup>st</sup> 2 characters of		suspicion, then we can scan the 2D code and	(P) (2P)	Customer Part #  Die Revision of TI Part
	Assy LTC(s).		integrate the data structure (when	(V)	Number
LBL:	Not useful (only used at initial pack to define label sequence# (then is lost to all Further tracking)		this becomes necessary, BusIT (Dan Wikander) should	(20L)	TI WW ISO Supplier ID (hardcoded & always 0033317)
(L) TO:	This would have been the Shipto instruction when material		authenticate.	(21L) (22L)	Location of Wafer Fab  Country of Wafer Fab
	was packed. It is also not very significant because a reallocation / redirect may have			(23L)	Location of Assembly Site
	occurred after label was printed.				Country of Assembly Site



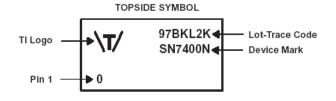
#### 2.) By Lot Trace Code (LTC)

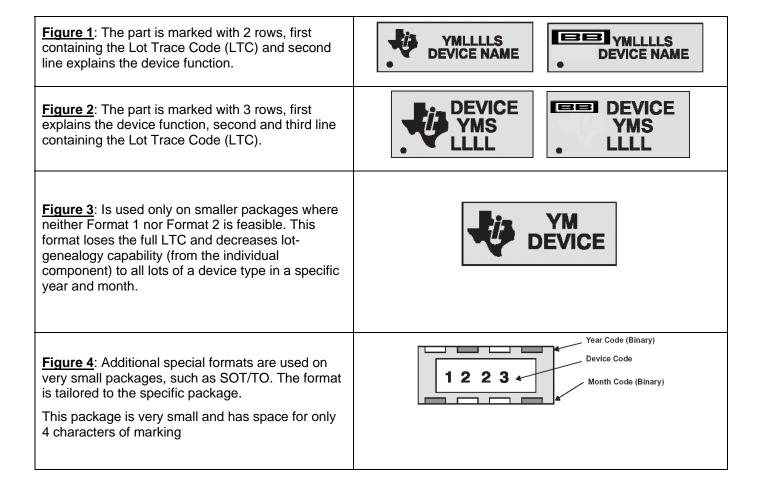
In the case the material in question has been already shipped to your end customers and is removed out of the original TI carrier boxes or mounted on board, so the identification of the material must be done for the Lot Trace Code (LTC) printed on each device top surface.

For that, please compare the affected Lot Trace Code (LTC) in the xls-file (column labeled as "AssyLTC") with the 7digit code printed on the devices top surface.

Each TI part is marked with a unique Lot Trace Code (LTC). It might appear in a single line or in double line.

Y = year (e.g. 1 = 2001, 2 = 2002 etc.) M = month (e.g. 1 = Jan, 2 = Feb ... 9 = Sep, A = Oct, B = Nov & C = Dec) LLLL = independent Assembly Number and S = Assembly Site Code.





Depending on manufacturing volumes, many different lot trace codes may be contained within each month. A new year begins in the week of the first Thursday of the year. This information is taken from Mil Spec 1285 and EIA standard 576-A.